

Terms and Conditions – Griptel AB

1. General

The following terms and conditions apply to Griptel AB (seller), unless otherwise agreed upon in writing between the parties.

Griptel AB is registered under corporate registration number 559409–7726 with its head office at Västra Vagnatan 1A, 702 27 Örebro, Sweden.

Griptel's VAT number is SE559409772601.

2. Offer and Price

For all sales, the price on the delivery date applies unless otherwise agreed in writing. The seller reserves the right to change offers, prices, and any discounts without notice. An order is valid once it is registered with the seller.

Unless otherwise specified, prices stated in offers are valid for 30 days from the offer date. The seller reserves the right to adjust prices due to changes in exchange rates, purchase prices, tariffs, fees, international commodity prices, or other factors beyond the seller's control. Prices are excluding VAT and are understood as net per unit. Only written orders are binding.

3. Payment Terms

In the case of an established credit relationship, our payment terms are net within 30 days from the invoice date, unless otherwise agreed. For payments after the due date, we reserve the right to calculate default interest in accordance with the Swedish Interest Act (räntelagen).

4. Product Information

Griptel provide product and other technical information about products available on the Webshop. We strive to ensure that this information is correct, but we cannot guarantee that the information is without errors.

5. Delivery

The delivery time applies from the date the order is technically clarified with the seller. Immediately after the order is accepted, the seller shall confirm the order and inform of any deviations from the buyer's specifications, quantities, and delivery times. The delivery time is indicated to the best of our knowledge, and we reserve the right to changes due to circumstances beyond our control.

All product deliveries are "EXW Griptel warehouse Örebro."

Upon request, we arrange transportation and transport insurance at the customer's expense.

6. Delay

If a delivery is delayed or prevented due to strikes, lockouts, blockades, export or import bans, failure of delivery from the seller's supplier, transportation difficulties, or other circumstances beyond the seller's control, the seller has no liability for such delay. This also applies if the delay or hindrance occurs at the end of the agreed delivery time.

7. Returns

Returns can only be made with the consent of Griptel AB. Invoice number, date, and reason for return must be provided. The product must be in original condition without any damage, under the following conditions:

Products incorrectly sent by Griptel AB – 100% credit of invoice amount. Products returned before the invoice due date – 90% credit of the product's cost. Products returned after the invoice due date, but within 3 months of the invoice date – 75% credit of the product's cost. Products returned after the invoice due date, but within 1 year of the invoice date – 50% credit of the product's cost. Products older than 1 year from the invoice date are generally not eligible for return.

8. Governing law

This agreement shall be governed by Swedish law. Disputes shall be dealt with by a Swedish court with the Stockholm District Court (Stockholms tingsrätt) as the first instance.